

2008-2009 SES EVALUATION REPORT

DEMOGRAPHIC DATA

PROVIDER NAME: **Pyramids, Inc.**

DISTRICTS SERVED: **School City of Hammond**

OF STUDENTS SERVED*: **3 (English/Language Arts); 3 (Math)**

*DEFINED AS ATTENDING AT LEAST ONE SES SESSION

2008-2009 EVALUATION GRADES (see report below for details)

CUSTOMER SATISFACTION: **A-**

(How satisfied are districts, schools, and parents with the services that the provider offered)?

SERVICE DELIVERY: **A-**

(How well did the provider implement services, and to what extent did the provider implement its program with fidelity to its originally approved application)?

ACADEMIC EFFECTIVENESS: **not applicable (fewer than 5 students served)**

(Is the provider increasing the academic achievement of the students it served)?

CUSTOMER SATISFACTION

PARENT REPORT

% of parents reporting:	60%
Overall score:	3.8 out of 4.0

DISTRICT REPORT

% of districts served reporting:	100%
Overall score:	4.0 out of 4.0

PRINCIPAL REPORT

% of principals reporting:	100%
Overall Score:	3.1

CUSTOMER SATISFACTION GRADE: **A-**

SERVICE DELIVERY

PARENT REPORT

% of parents reporting:	60%
Overall score:	3.7 out of 4.0

DISTRICT REPORT:

% of districts reporting:	100%
Overall score:	100%

PRINCIPAL REPORT:

% of principals reporting:	100%
Overall score:	3.4 out of 4.0

ONSITE MONITORING/COMPLIANCE:	no report completed
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SERVICE DELIVERY GRADE:	A-
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ACADEMIC EFFECTIVENESS

Because Pyramids served fewer than 5 students, no Academic Effectiveness grade is calculated. Overall grade is based only on Service Delivery and Customer Satisfaction.

ACADEMIC EFFECTIVENESS GRADE:	n/a
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OVERALL GRADE:	A-
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